WESTON COUNTY SCHOOL DISTRICT #1 PARTNERS WITH ALERT SOLUTIONS, EXPANDS SCHOOL COMMUNICATION

The Challenge

School administrators at Weston County School District #1 were using Blackboard’s Alert Now to send messages to parents and staff members. While the notification system was easy to use, Alert Now continually had reliability issues when it came to message delivery.

Even after upgrading to their newer Connect5 platform, administrators noticed calls were still not consistently being delivered to parents and staff members.

With their contract with Blackboard coming to an end, Weston County School District #1 went searching for a more reliable notification system that would best suit their needs.

The Solution

After seeing Alert Solutions at a local PowerSchool User Group meeting and visiting with them at the National PSUG Conference in Las Vegas, Weston County School District #1 decided to switch from Blackboard to Alert Solutions.

Alert Solutions’ Communication Suite is completely embedded within PowerSchool, Weston County’s student information system. This integration gives administrators the ability to send email, voice and text messages without ever leaving their PowerSchool application.

Alert Solutions also offers school administrators the ability to automate recurring notifications to student families including attendance, low lunch balance and behavior alerts.

The Benefits

Since implementing Alert Solutions nearly 2 years ago, Weston County School District #1 has been able to expand its school communication initiatives dramatically.

Alert Solutions’ enhanced user-permission levels make it easy for all staff members to communicate with student families based on their role at the school. For example, Weston County coaches are now able to launch practice and game reminders to their specific teams from directly within PowerSchool.

School administrators have also been able to send attendance and lunch balance alerts automatically. Users set up the automated alert once, and the messages are continually sent on the days and times selected – saving office staff members hours each day.